



PREVENTIVE MAINTENANCE

The extra layer of support to keep your mission-critical equipment running nonstop

Printronix **Preventive Maintenance** is our support solution to keep your printers working at maximum productivity with top print quality. Performing a **Preventive Maintenance** check with one of our Printronix Certified Technicians will streamline your business operations and help you reduce your overall expenses.

- » Save money by preventing printer and parts failure
- » Avoid unexpected breakdowns and costly downtimes
- » Extend the lifespan of the equipment
- » Assure optimal working conditions and print quality

What does Preventive Maintenance include?

Deep Cleaning

Thorough cleaning – both inside and outside of your printer – to eliminate residue, contaminants, paper particles, dust and dirt. Proper lubrication and calibration after cleaning.

Inspection

Systematic inspection of equipment includes examining mechanical and electrical connections to check proper functioning of key print mechanisms such as shuttles, printheads and other crucial components. Print quality will be tested and minor adjustments will be made according to the **Preventive Maintenance** guidelines.

Preventive Maintenance Reporting

A concise maintenance report detailing your printer's condition will be provided along with any recommended repairs or potential need for replacement. Your Printronix Certified Technician will guide you through the next steps to optimize your printer's operations and provide a solution that fits your budget.

For more information contact our Printronix Service Team:

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* **Preventive Maintenance:** part number PREVMAINT-OP1. Does not include printer parts or repair costs. Inquire about the competitive cost of adding a Printronix Genuine Service Contract. This service is only applicable to the EU & the UK. Some services, product offerings and service performance guarantees may not be available in your area, please consult Printronix by calling or visiting printronix.com/service. Performance guarantee only applies to: 1 Printronix line and serial matrix printers, 2 TallyGenicom line matrix printers and 3 Printronix service packs and maintenance agreements.

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WHEN SERVICE RELIABILITY COUNTS