E-CYCLE PROGRAM

Dispose of your old printer as easy as 1-2-3

The Printronix e-Cycle program is an easy way to safely dispose of and return your broken or obsolete Printronix, IBM/Infoprint, TallyGenicom or other OEM line matrix printers according to the EU WEEE Directive.

All our printers delivered since the 13th of August 2005 are concerned and are marked with the "Crossed Out Wheeled Bin" symbol, located on the rating label. Printer products disposed of should not be mixed with general household waste.

Customer's choice is either to arrange pickup by Printronix with a standard fee, or to return their printer in The Netherlands at their own expense after Printronix approval*.

To request e-Cycle of your printer, follow these simple steps:

STEP 1
PLACE YOUR ORDER

STEP 2
SCHEDULE YOUR PICKUP

STEP 3
PACK YOUR PRINTER

Contact our Order Administration (see contacts below) and order part number 260151-002.

A Printronix Customer Service Representative will contact you to schedule the pickup.

Pack in any cardboard packaging, shrink wrap, or shipping carton, and put it on a pallet.

Alternatively customers can send their legacy printer to Printronix in the Netherlands at their own expense:
STEP 1 Contact our Order Administration and request a CRA (Customer Return Authorization) number.
STEP 2 Pack your printer in any cardboard packaging, shrink wrap and put it on a pallet.
STEP 3 Arrange the shipment to the Netherlands

For additional information, contact Printronix Customer Service:
+31(0) 24 648 9400 | emeaorderservices@printronix.com

*: Applicable in the EU & the UK.